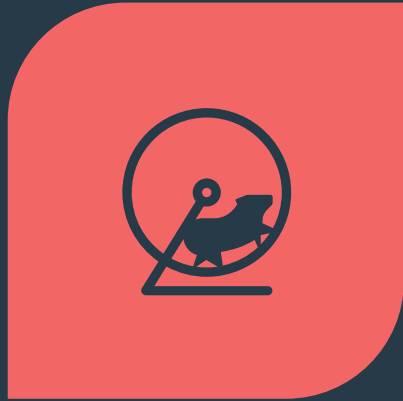




Nevada

HUMANE SOCIETY

NHS Mission



CARE FOR PETS



FIND THEM HOMES



SAVE LIVES

Nevada Humane Society

- Founded in 1932
- 2006 - Moved in to shared facility with Regional Animal Services
 - NHS donors contributed \$4 million to the construction of the shared space, creating a world-class regional animal services building.
 - NHS prepaid the lease to 2041
- Public surrender agency for all Washoe County residents
- NHS operates an additional campus in Carson City with a contract to be the public surrender, animal control, and adoption agency for Carson City.
- NHS is a private independent non-profit. NHS does not receive tax-payer funding from Washoe County residents.
- NHS is the largest non-profit animal welfare agency in Northern Nevada

2023 Highlights

Removing Barriers

- Open Adoption Floor for public viewing
- Remove “Nap Time”
- Embrace ASPCA’s Adopter’s Welcome philosophy
- Align surrender ownership criteria with WCRAS

Pathway Planning

- Daily departmental rounds and pathway discussions
- Regular 360 committee meetings for interdepartmental pathway planning

Onboarding & Training

- Contract with behavior professionals to provide regular touch points, training, and assistance with crafting policies
- Increased documentation and structure
- Regular all-staff training and greater volunteer training support


Embracing Best Practices

- Fear Free Training
- Association of Shelter Veterinarians
- Maddie’s University
- ASPCA Pro



NHS Contracted Services

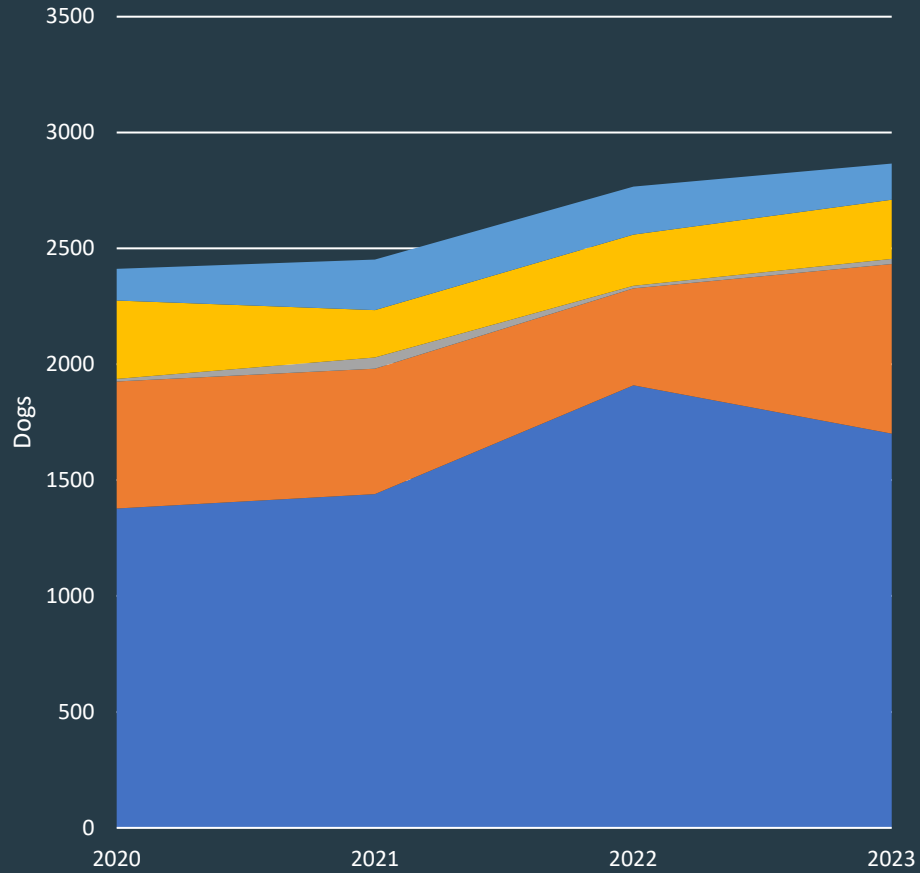
Nevada Humane Society is contracted to be the owner surrender agency in Washoe County providing a safe place for residents to bring their non-livestock animals.



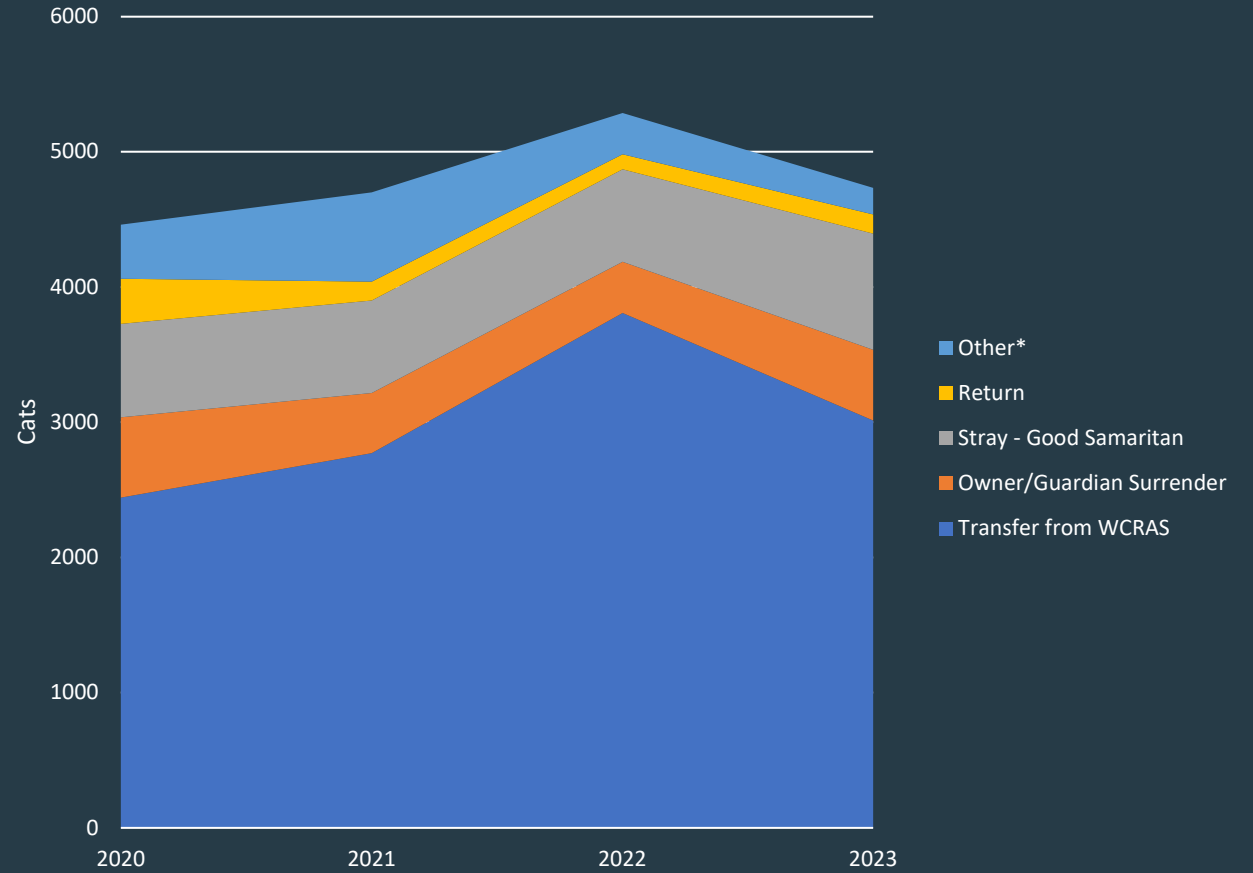
NHS Intake Sources



Reno Dog Intakes



Reno Cat Intakes



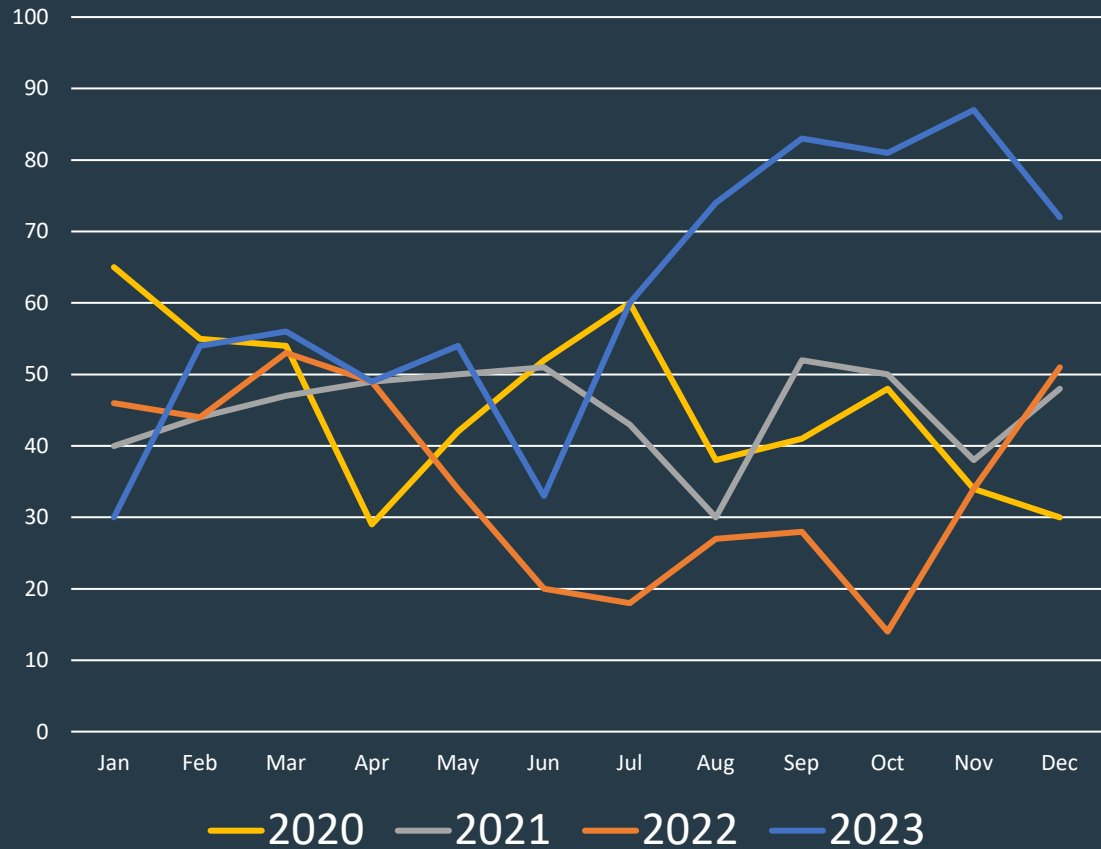
Reno Intakes



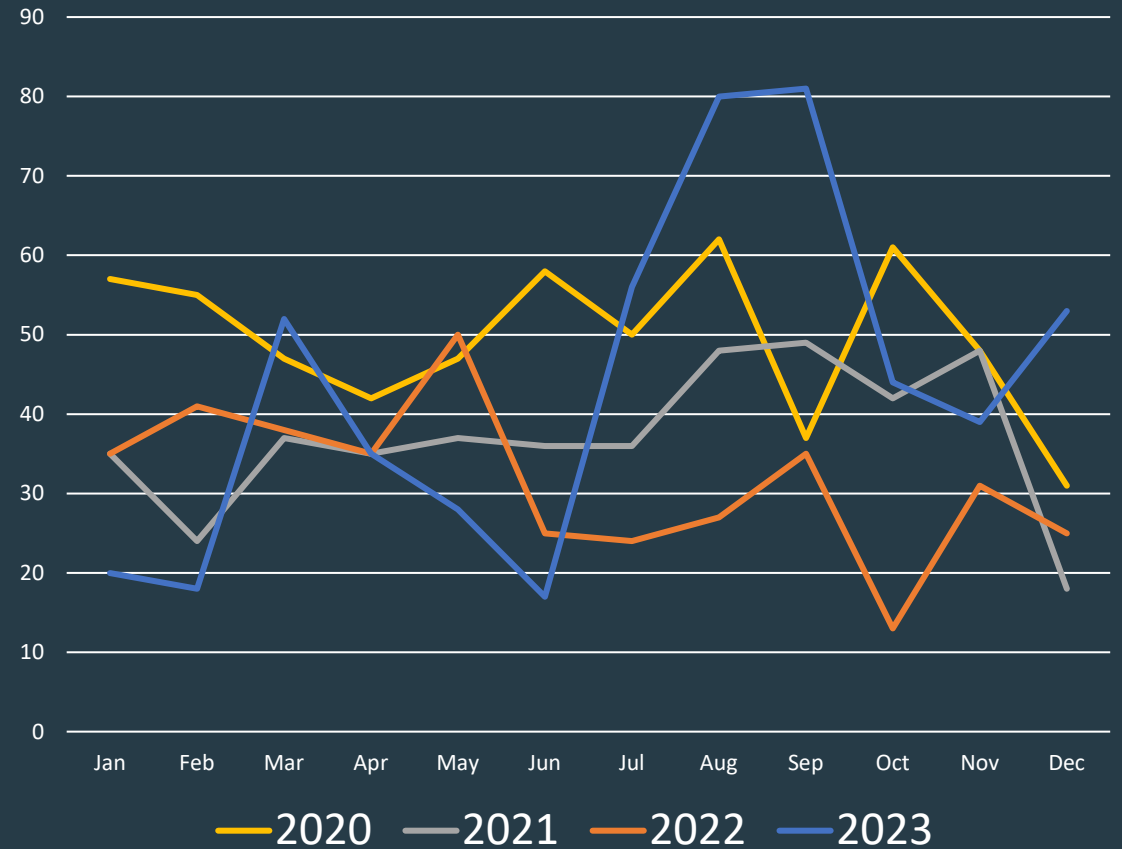
What is an Owner / Guardian Surrender?

- Any dog, cat, or pocket pet owned by a member of our community.
- Surrenders are appointment based.
- NHS provides resources for individuals looking to rehome their pets and encourages individuals to rehome the animal outside of the sheltering system.
- If intake diversion is not possible, NHS surrender appointments include gathering behavioral and medical information about the animal.
- NHS ensures that there is the capacity for a certain number of emergency surrenders every day for those surrenders that cannot wait.
- In keeping with industry trends, NHS does not charge a surrender fee.

Reno Dog Surrenders



Reno Cat Surrenders



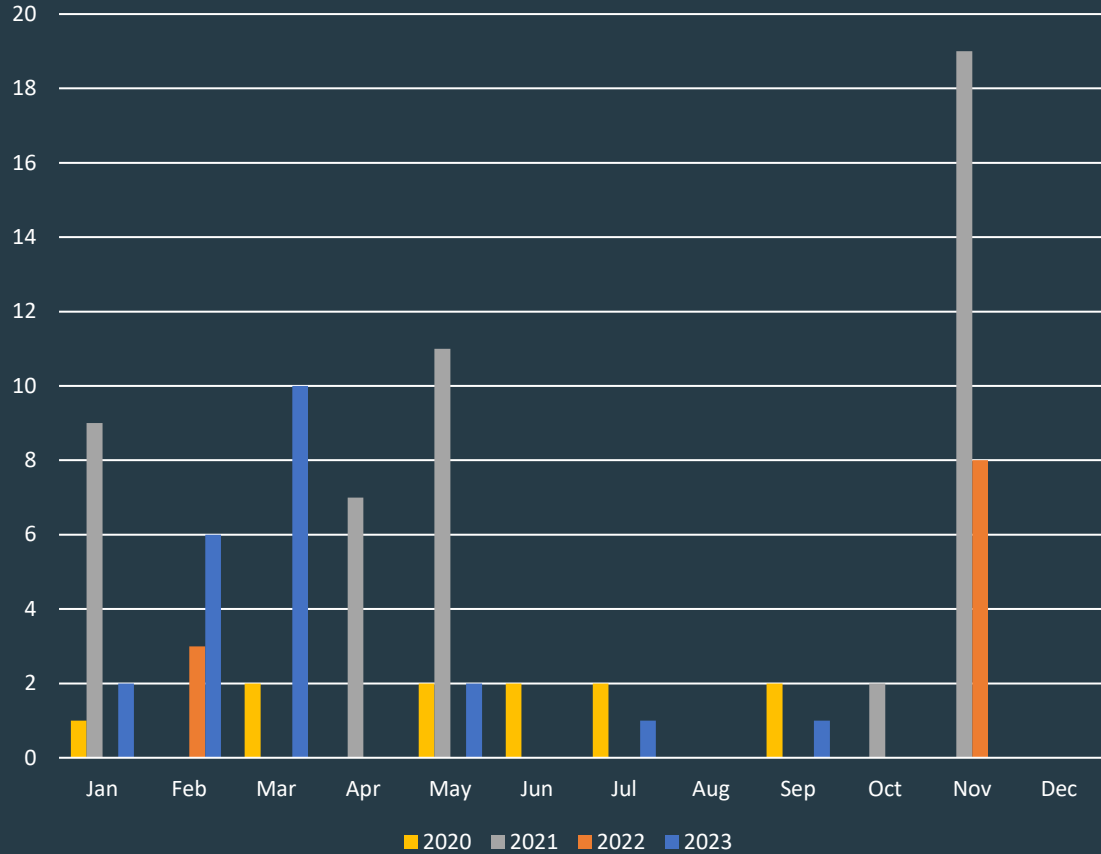
Surrender Stats



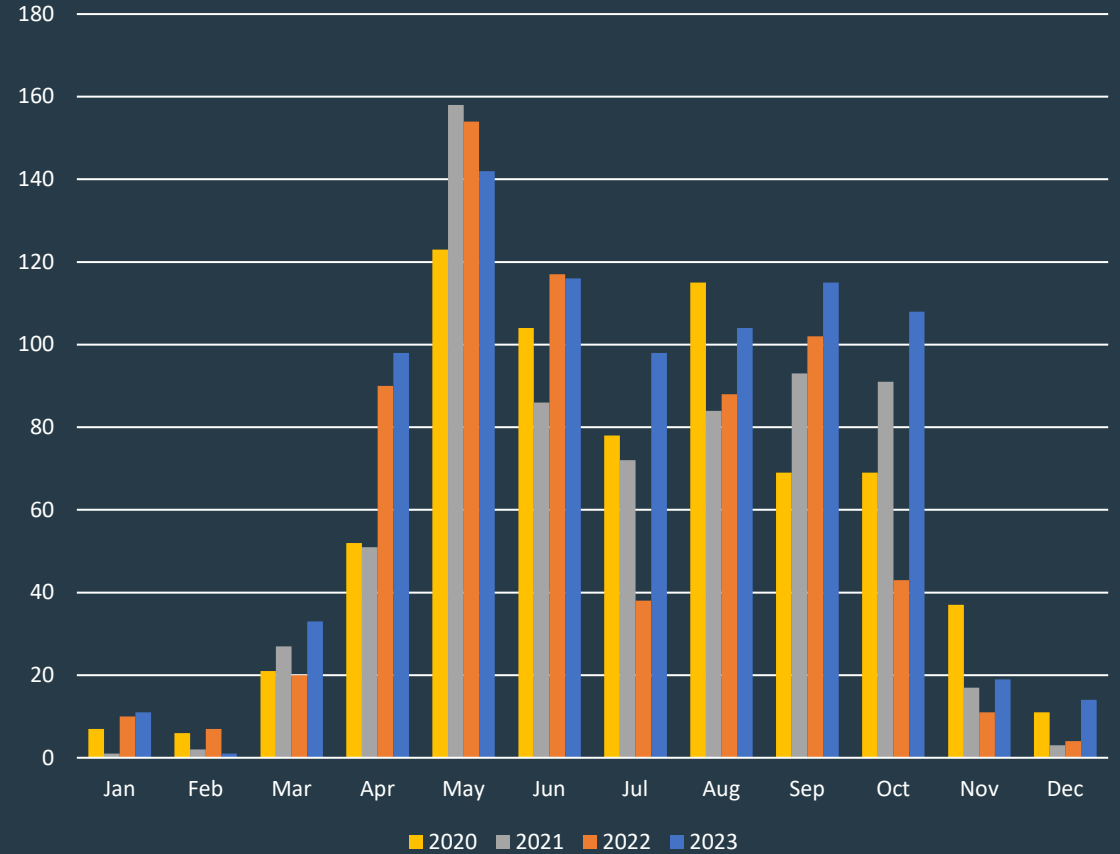
What is a Good Samaritan Stray?

- Unowned animals too young for WCRAS' Shelter Operations.
 - Kittens under 8 weeks of age and under 2 lbs.
 - Puppies under 8 weeks of age.
- Received directly from the public at NHS.
- These are the most vulnerable of Washoe County animals, often requiring intensive round the clock care.
- NHS receives no compensation and charges no fees.
- These are in addition to the early transfer of kittens and puppies from WCRAS.

Reno Dog Good Samaritan Strays



Reno Cat Good Samaritan Strays



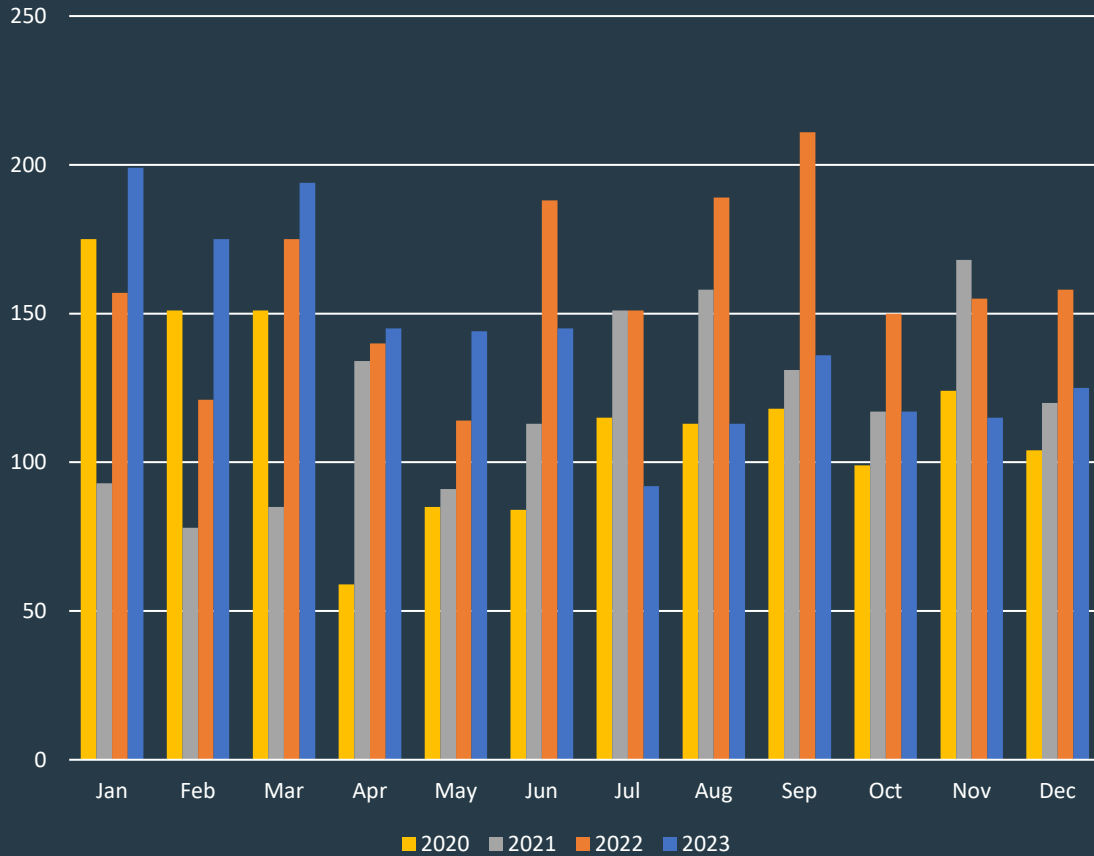
Good Samaritan Strays



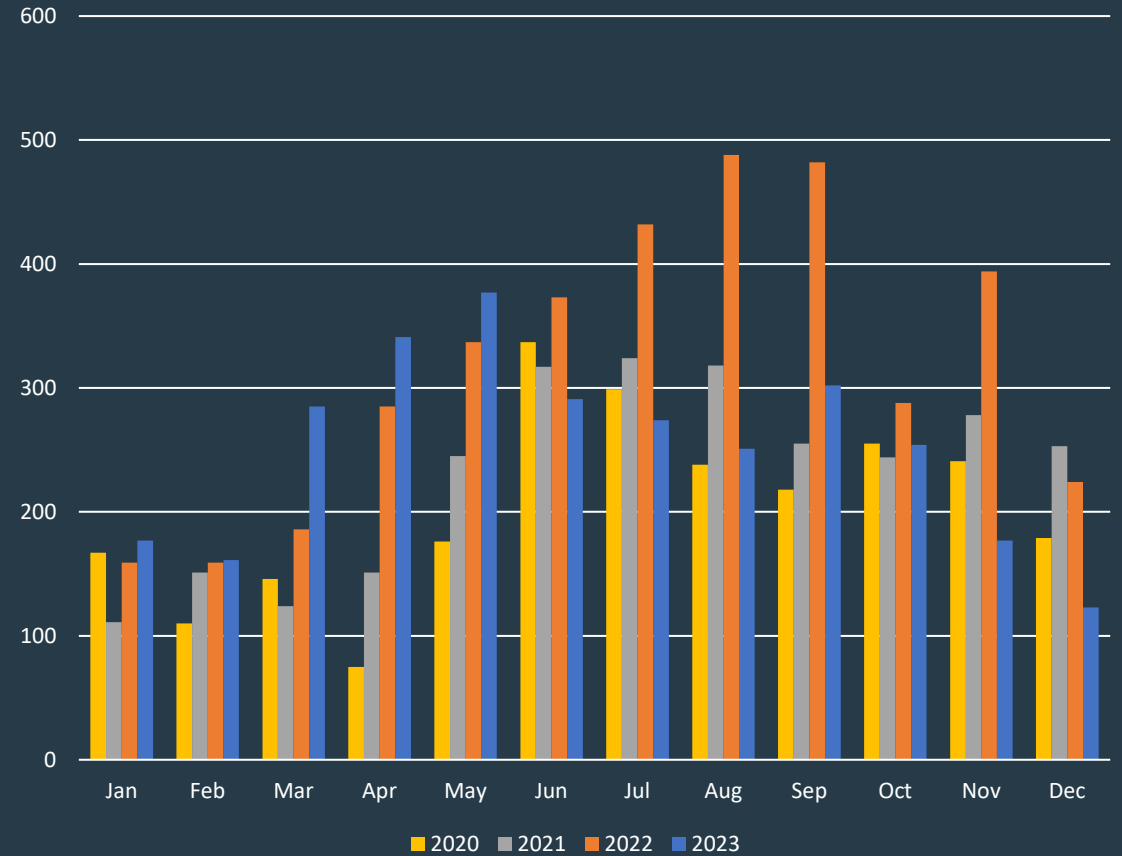
Transfers

- NHS is the largest transfer partner for WCRAS animals
- In 2023, NHS transferred 87.11% of all live unclaimed cats and 87.44% of all live unclaimed dogs.
- NHS transfers all ages, breeds, and treatable/manageable medical conditions.
- As part of the original partnership conditions, NHS receives the right of first refusal on all dog, cats, and small animals for a mutually agreed upon timeframe.

Reno Dog Transfers from WCRAS



Reno Cat Transfers from WCRAS



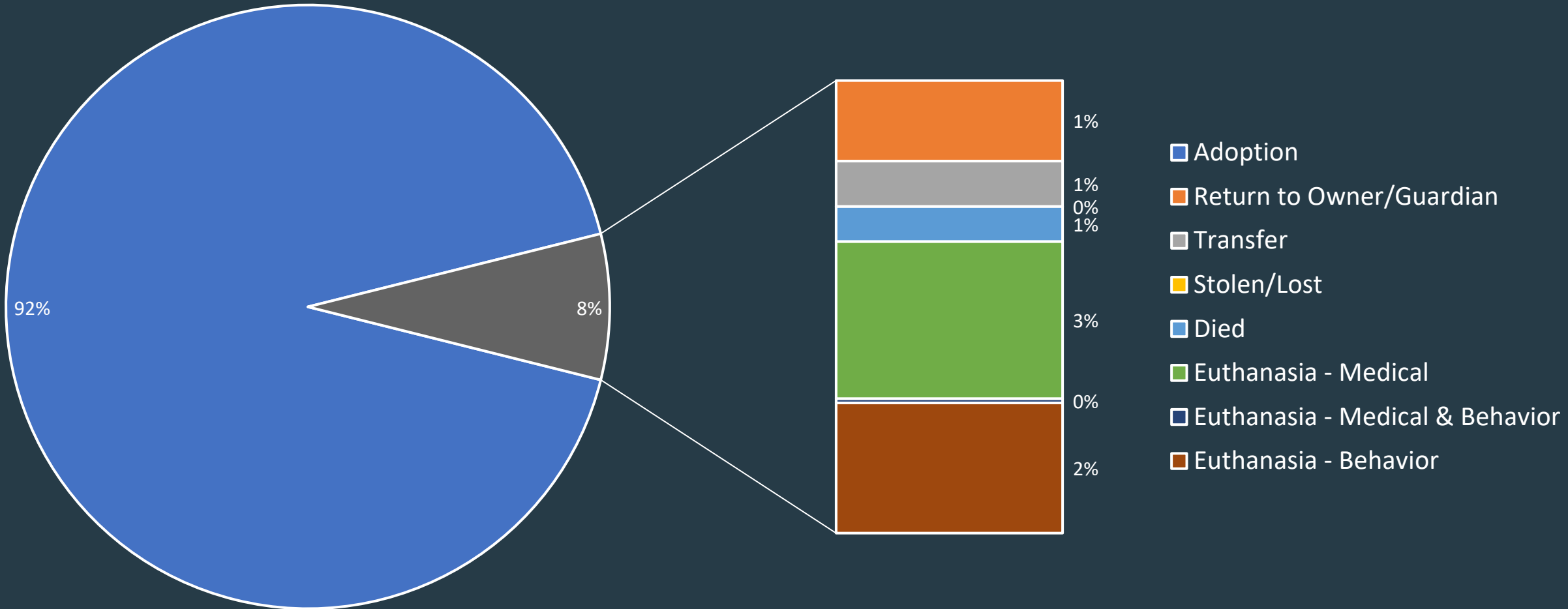
Transfers from WCRAS

Outcomes - Adoptions

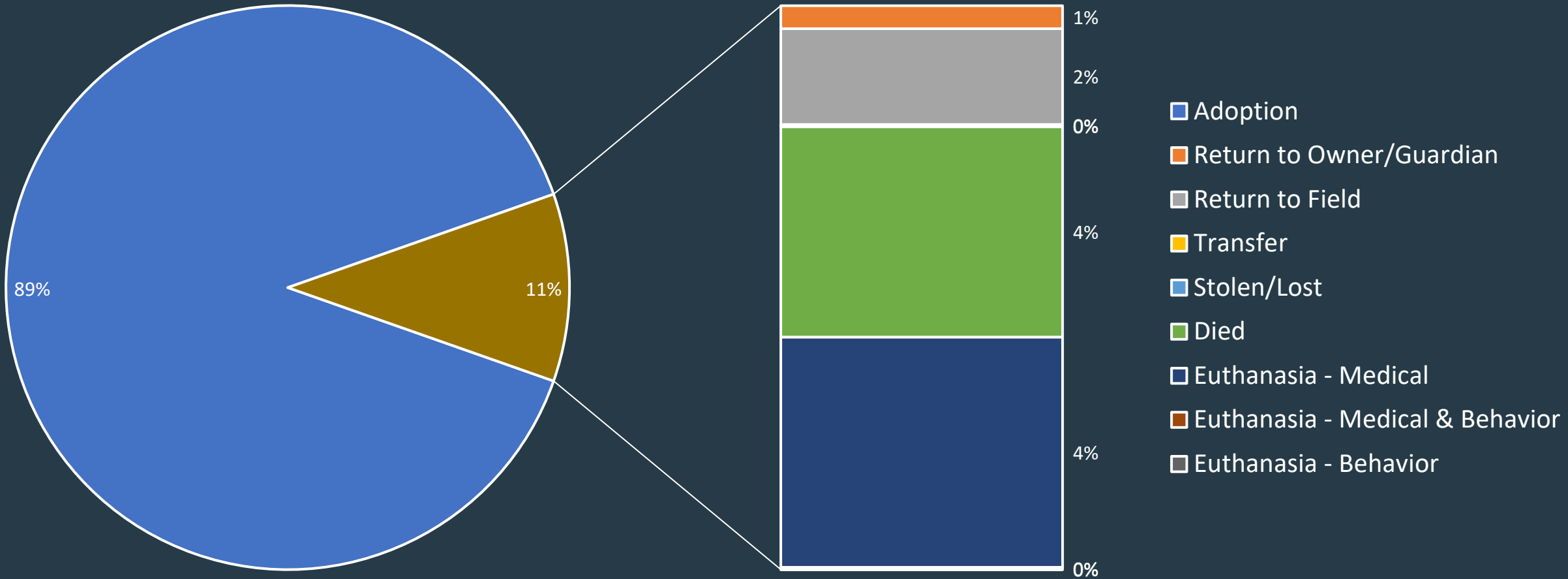
- NHS is one of the primary places people get their dogs and cats in Washoe County, but NHS also adopts and transfers out to Northern Nevada, California, and beyond.
- Adoptions ultimately drive how many animals NHS can bring in.
- In 2023, 92% of all outcomes for dogs were via adoptions



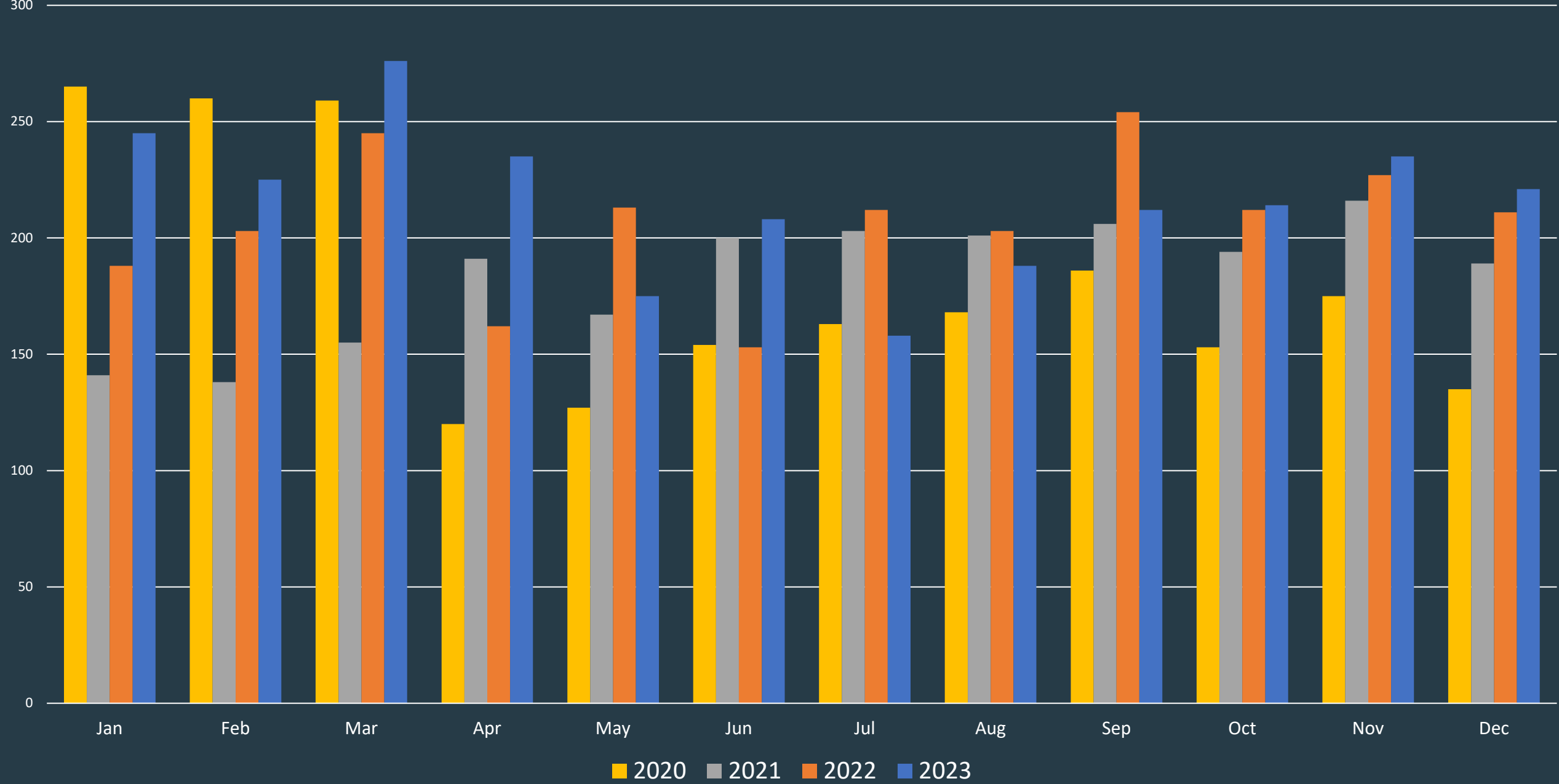
2023 Dog Outcomes



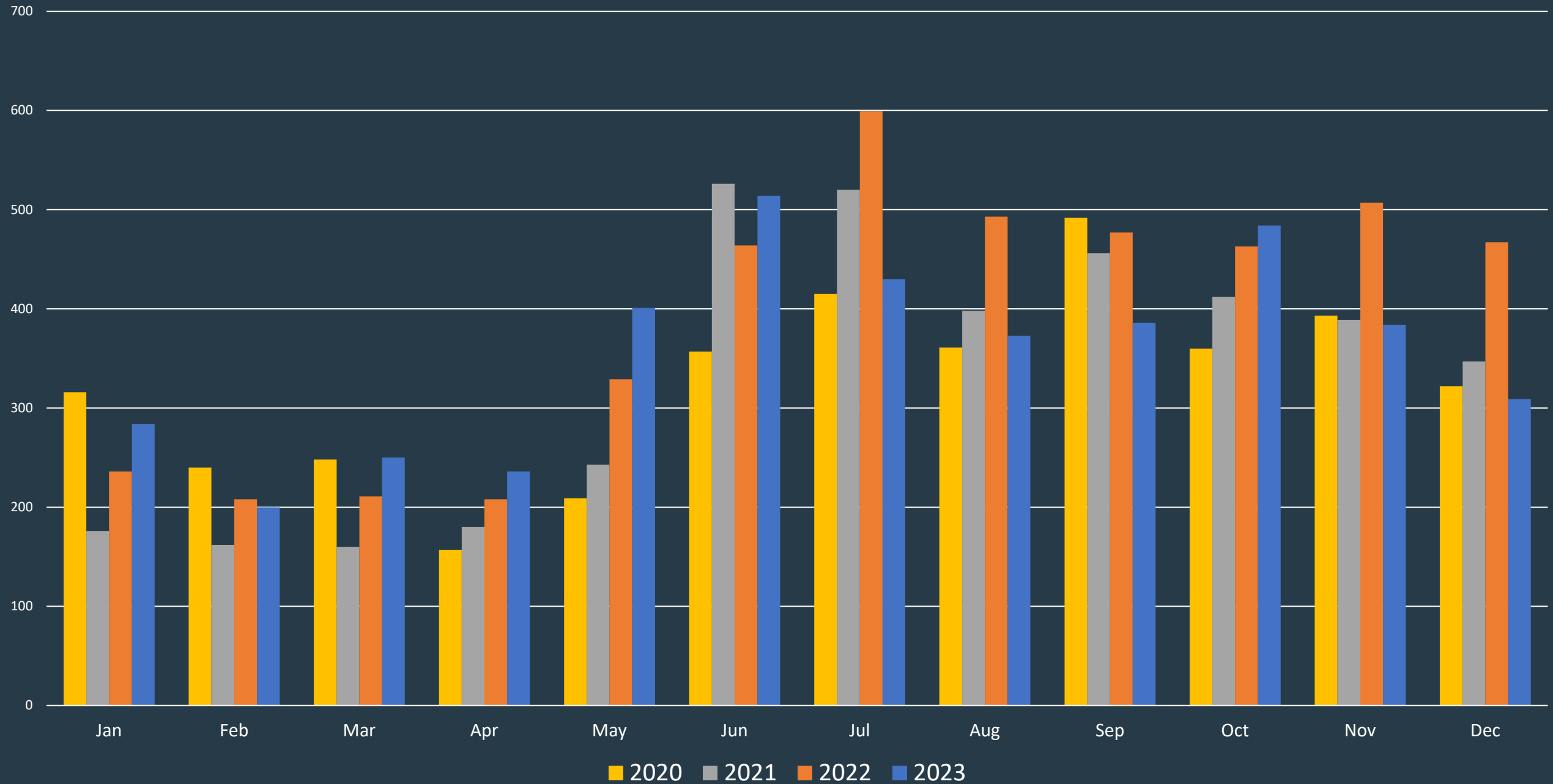
2023 Cat Outcomes



Dog Adoptions



Reno Cat Adoptions



Reno Dog Adoptions

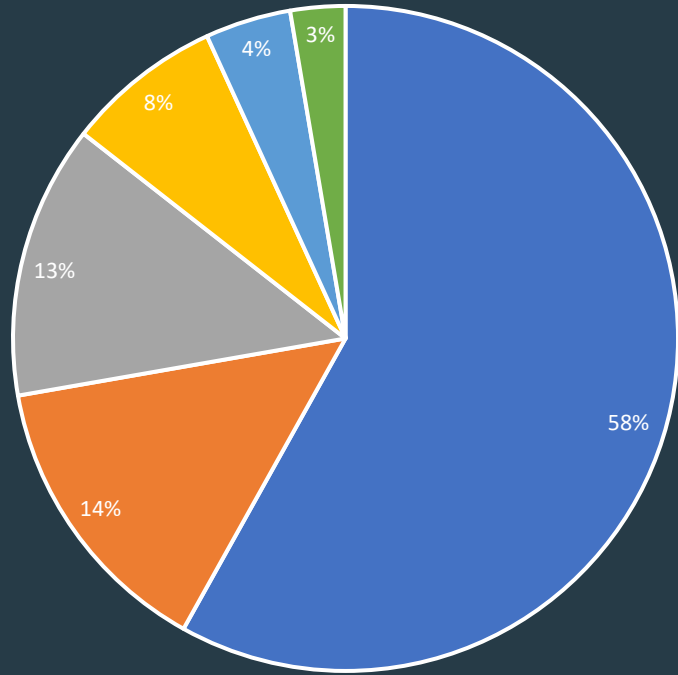
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2023	245	225	276	235	175	208	158	188	212	214	235	221	2592
2022	188	203	245	162	213	153	212	203	254	212	227	211	2483
2021	141	138	155	191	167	200	203	201	206	194	216	189	2201
2020	265	260	259	120	127	154	163	168	186	153	175	135	2165

Reno Cat Adoptions

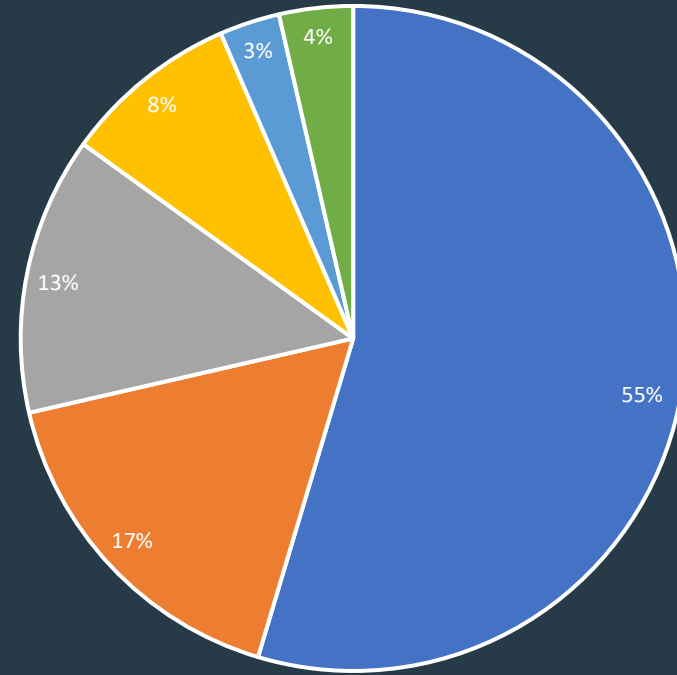
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2023	284	200	250	236	401	514	430	373	386	484	384	309	4251
2022	236	208	211	208	329	464	599	493	477	463	507	467	4662
2021	176	162	160	180	243	526	520	398	456	412	389	347	3969
2020	316	240	248	157	209	357	415	361	492	360	393	322	3870

2022

2023



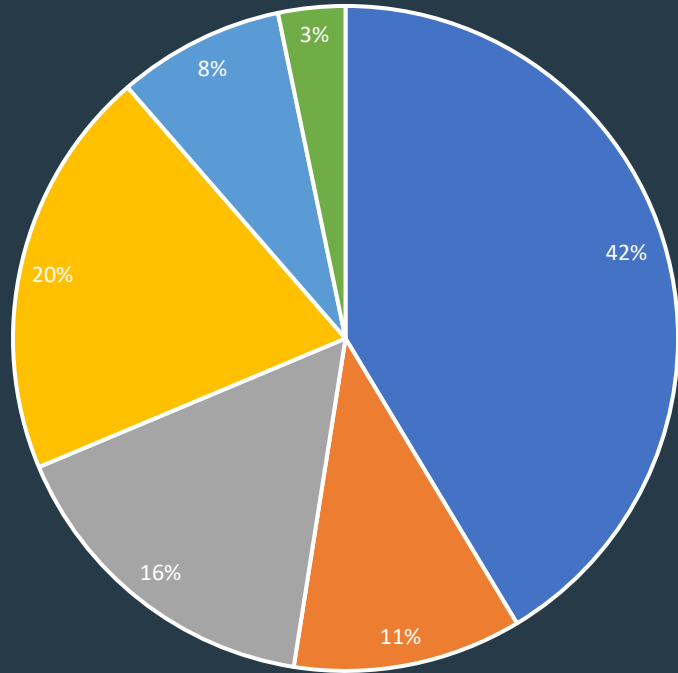
- 0 to 7 days
- 8 to 14 days
- 15 to 30 days
- 31 to 60 days
- 61 to 90 days
- 91+ days



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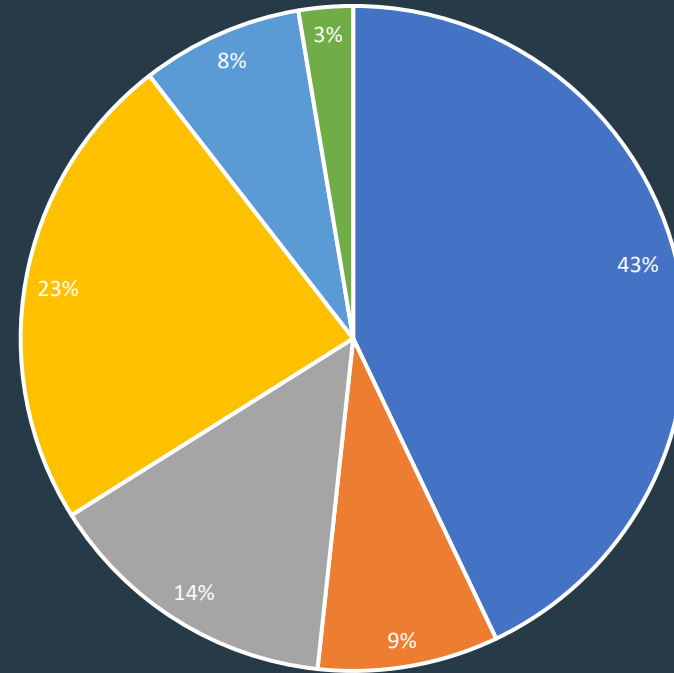
Length of Stay - Dogs

2022



- 0 to 7 days
- 8 to 14 days
- 15 to 30 days
- 31 to 60 days
- 61 to 90 days
- 91+ days

2023



- 0 to 7 days
- 8 to 14 days
- 15 to 30 days
- 31 to 60 days
- 61 to 90 days
- 91+ days

Length of Stay - Cats

Length of Stay (Outcome Based) - Reno

Year	Species	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2022	Dogs	14.45	16.23	18.54	18.64	16.74	19.75	14.05	17.08	28.88	30.34	15.26	18.41	19.27
	Cats	21.18	17.84	20.28	28.08	17.75	25.69	27.07	24.65	23.63	32.36	26.68	42.05	26.48
	Others	8.91	36.52	13.00	7.00	12.35	8.78	24.82	20.76	19.52	25.72	10.03	20.14	17.65
2023	Dogs	16.01	14.06	25.72	26.96	19.62	28.35	35.48	19.06	12.91	26.66	20.89	24.74	22.43
	Cats	18.61	21.01	17.20	13.09	21.29	31.67	27.87	26.59	25.57	33.37	32.04	36.44	26.49
	Others	17.39	17.40	21.57	19.72	20.78	30.71	30.01	24.17	21.31	31.39	27.75	31.50	24.97

2024 Goals and Initiatives



Community Cats

Hire a Community Cats
Coordinator

Expanded S/N resources for
Community Cats

Community Education



Public Spay & Neuter

Mobile Animal Surgery
Hospital (MASH) Clinics

Expanding NHS Clinic Public
Services



Expand Foster Department

Additional Staff

Recruit and Support
Behavioral Foster Homes

Adoption from Foster

Support Fosters with
Behavioral Resources



Establish Behavior Department

Hire a dedicated team

Support in shelter, in foster,
and post-adoption animals

Thank you!



Nevada
HUMANE SOCIETY